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CONFIRMATION NO. 5440

Bib Data Sheet

| | | | | |
|-----------------------------|-----------------------------------|--------------|------------------------|---------------------------------|
| SERIAL NUMBER 10/090,546 | FILING DATE 03/04/2002 RULE | CLASS 710 | GROUP ART UNIT 2181 | ATTORNEY DOCKET NO. 01-4004D |
|-----------------------------|-----------------------------------|--------------|------------------------|---------------------------------|

APPLICANTS

Katherine Godfrey, Medford, MA;
 Patrick Peterson, Cambridge, MA;

G.G.

**** CONTINUING DATA *******

THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001
 AND CLAIMS BENEFIT OF 60/276,266 03/15/2001

None

**** FOREIGN APPLICATIONS *********IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

** 04/03/2002

| | | | | | |
|---------------------------------|--|------------------|----------------|--------------|--------------------|
| Foreign Priority claimed | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no | STATE OR COUNTRY | SHEETS DRAWING | TOTAL CLAIMS | INDEPENDENT CLAIMS |
| 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance | MA | 43 | 16 | 4 |
| Verified and Acknowledged | Examiner's Signature Initials | G.G. | | | |

ADDRESS

Leonard C. Suchyta
 c/o Christian Anderson
 Verizon Services Group
 600 Hidden Ridge, HQE03H01
 Irving , TX 75038

TITLE

Apparatus and method for visually representing events in calls handled by an automated response system

| | | |
|----------------------------|---|---|
| FILING FEE RECEIVED 824 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit |
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